



## **ENTERPRISE NOTIFICATIONS TO COMMUNICATE IMPORTANT INFORMATION, MONITOR RESPONSES AND VERIFY STAFF SAFETY**

**IgniteTech's AlertFind is a state-of-the-art Mass Notification System that allows you to instantly reach every employee on every device. Hundreds of companies rely on this SaaS Emergency Notification Solution to instantly send and receive crucial information as well as send critical alerts when systems go down.**

### **ENTERPRISE NOTIFICATION MADE EASY**

During emergencies or unplanned business disruptions, you need a solution you can count on to quickly communicate important information, monitor responses, verify staff safety and automate escalations if responses take too long.

IgniteTech's AlertFind delivers enterprise notifications that let you keep in contact at the most mission critical times. With AlertFind, you can send notifications to hundreds or thousands of employees via email, landline, mobile phone and SMS text message — and allow them to respond and collaborate.

Designed to meet the security and business process needs of large enterprises with complex multi-team hierarchies, AlertFind is so easy to use and cost-effective that it benefits organizations of any size. AlertFind lets you start small and evolve to grow with your business. And, since AlertFind is delivered in the cloud, there are zero upfront hardware or software investments.

- **Instantly reach all devices**  
Send unlimited notifications across multiple channels, so recipients are more likely to see them.
- **Get status updates with two-way communication**  
With real-time updates, you always know the status of your team members.
- **Effectively target alerts with geofencing**  
Easily communicate with users in any area of your choosing. Simply outline the location on a map.
- **Optimize crisis communications with pre-written alerts**  
Get relevant information to your employees immediately with pre-written messages that can be sent out with one click.

# GIVE YOUR ORGANIZATION AN EASY-TO-USE, MULTI-CHANNEL PLATFORM FOR EMERGENCY COMMUNICATIONS

## KEY FEATURES

### Complete Two-Way Communication

Whether preparing for or managing a disruption, it's essential to be able to both notify and gather status information. As notifications are sent, AlertFind's response dashboard delivers real-time status, with drill-down capability for greater detail. Polling and survey questions let users respond within the message, and AlertFind automatically collects and displays the results in easy-to-understand ways.

### Simple, Intuitive Alerts

AlertFind's intuitive interfaces for desktop and mobile browsers make it possible for anyone to easily send secure notifications. With granular permission control, the right people can send predefined messages using the same simple user interface — via computer, smartphone or tablet.

### Sophisticated Geographic Notifications

With AlertFind, you can also easily send location-based notifications, so administrators can focus on those who need to know most. Whether the disruption is caused by severe weather, pandemic alerts, breaking news or other regional impacts, AlertFind lets you quickly target recipients on an interactive map through an integration of Google's mapping technology and our custom map selection tools.

### Rapid, High-Performance Connections

Use AlertFind's high-performance messaging architecture to connect to thousands of recipients in minutes. Users set contact preferences, and AlertFind reaches them using intelligent escalation sequences driven by user, group, time of day or day of the week.

### Powerful Mobile Access

AlertFind is designed to deliver a flawless, consistent user experience on every device — computer, smartphone or tablet. Responsive design ensures screen size and usability adjusts to the device while providing the same powerful features you rely on.

### Ensured Reliability

AlertFind is built on Amazon Web Services (AWS) and takes full advantage of the capabilities that make AWS the most reliable, secure and dominant cloud platform in the world. This allows AlertFind clients to benefit from increased performance, scalability, built-in redundancy and lightning fast disaster recovery. And we offer 24x7 access to our dedicated world-class technical support.

### Global Reach

AlertFind delivers the comprehensive global capabilities your business demands, including:

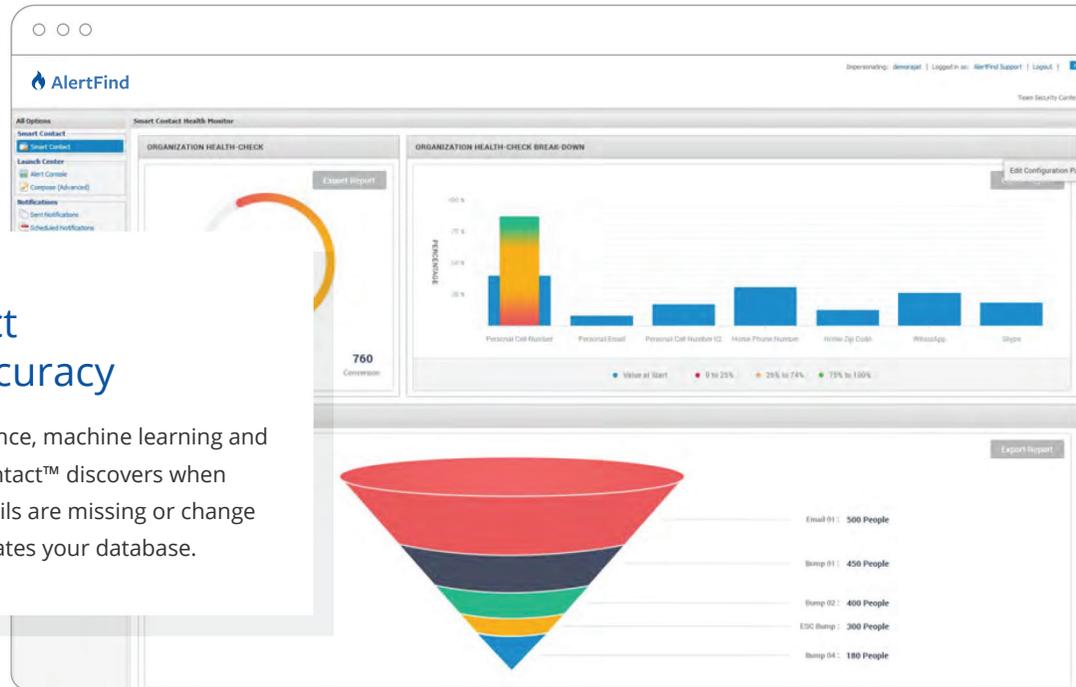
- SMS text messages to more than 190 countries and 800 mobile carriers worldwide
- Double byte character support
- Text-to-speech conversion in 14 languages
- Message recording and playback in the sender's voice
- Custom global toll and toll-free hotline options

IgniteTech's AlertFind delivers the communications you need during emergencies and unplanned disruptions. You can send notifications to employees via email, landline, mobile phone and text message — and allow them to respond.

## DISCOVER WHAT SETS ALERTFIND APART FROM THE COMPETITION

### 100% Contact Database Accuracy

Using artificial intelligence, machine learning and data science, SmartContact™ discovers when important contact details are missing or change and automatically updates your database.



## CRITICAL ALERTING FEATURES

Instantly communicate with your team and run incident management

### Multi-Channel Delivery

Send unlimited notifications across multiple channels, keeping recipients in the know.

### Two-Way Communication

Always know the status of your team using read receipts, surveys, "need help" requests and more.

### Hotlines & Conference Bridges

Facilitate communication between personnel through the use of custom hotlines and conference bridges.

### Geofencing

Target users in specific areas or sites to alert them to threats.

### Global Coverage

Keep your team members up-to-date, no matter where they are, by sending alerts around the world.

### Pre-Written Alerts

Get relevant information to your team immediately by sending pre-written messages.

### Mobile App

Draft messages, target users, send alerts and manage responses in real-time from your smartphone.

### Automate with APIs

Keep your employee database up-to-date with our library of 200+ free API connectors.

## FOR MORE INFORMATION

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Visit: [ignitetech.com/alertfind](https://ignitetech.com/alertfind)

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